

PORTABLE PICTURES CANCELLATION POLICY

Portable Pictures reserve the right to charge a cancellation fee.

If cancellation occurs after a booking has been confirmed the hirer will forfeit their deposit. However, the deposit can be used to book an alternative date.

If the cancellation occurs less than 14 days before the event Portable Pictures reserve the right to charge the hirer 50% of the booking fee unless otherwise agreed. Altering the booking date at less than 14 days notice, subject to availability, is permissible for a £20 administration fee.

Portable Pictures are unable to guarantee the weather and will not refund any monies if the weather turns bad on the day of hire and no alternative venue, or suitable cover, has been arranged for an outdoor screening.

If you have booked an outdoor screening and heavy rain is forecast we will speak to you on the morning of the screening to give you a chance to change to an indoor venue. If it is just light showers forecast we are happy for the screening to go ahead as long as you follow our instructions for keeping the kit dry.

THANK YOU FOR USING PORTABLE PICTURES